

- 1. Homeowners must mark the location of the tree planting(s) with the white flag provided at the Garden Center by 7am on the first business day following the date of purchase.
- **2.** Homeowners must mark all sprinkler heads prior to plant installation. **Melka Garden Center** is **not liable** for damage caused to unmarked sprinkler heads or lines. Additional fees apply when moving sprinkler heads or lines.
- **3.** Standard Tree Planting Fees are valid for new installation areas and **do not include** dead plant removal, bed preparation, edging renovation or stone work. Additional landscaping work such as this must be scheduled through the landscape department or quoted by management ahead of time.
- 4. New trees cannot be planted in the same hole as a previously ground stump. The site for a newly planted tree must be chosen at least 6 FEET away from an old stump. Stump grinding debris removal is not included in the standard tree planting fees. If a tree must be planted in the same area as a previously ground stump, customers are responsible for digging up the area 30" wide x 30" deep to expose any un-ground roots or stump prior to the arrival of our crew. Melka Garden Center does not have equipment to remove remaining stump(s) or large root masses.
- **5**. A \$75 service fee will be charged if our crew needs to return to the site because the planting location was not marked or the planting area contained large roots or remaining stump.
- **6.** Exact installation dates for plant material **cannot be scheduled** due to inconsistent weather and other factors. Homeowners will be given a courtesy call before the installation is scheduled and a working cell number must be provided upon tree purchase to ensure proper communication.
- 7. If other preliminary work such as tree/stump removal, sprinkler adjustments, etc. needs to occur before tree planting, it is the homeowners responsibility to call Melka Garden Center when the work has been completed.
- **8.** A **5% restocking fee will be charged** for any tree plantings canceled after the date of purchase.